## MANY VOICES ONE VISION

GRANTMAKERS FOR EFFECTIVE ORGANIZATIONS 2004 ANNUAL REPORT



## OF GRANTMAKERS AND THEIR GRANTEES

### BY ADVANCING THE EFFECTIVENESS

## MAXIMIZING PHILANTHROPY'S IMPACT



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## LETTER FROM THE EXECUTIVE DIRECTOR AND THE BOARD CHAIR

e believe the greatest asset of Grantmakers for Effective Organizations is its membership — a community of grantmakers dedicated to improving their own practices in order to increase grantee performance. GEO's more than 600 member organizations come in all types and sizes. While independent foundations make up the largest portion, our membership includes community foundations, corporate funders, government agencies and United Ways. Member organizations work to advance a variety of causes from advocacy to the arts, and their focus ranges from identifying community solutions to attacking global crises.

Despite these differences, grantmakers in the GEO community are united by a common mission — to maximize philanthropy's impact by advancing the effectiveness of grantmakers and their grantees. GEO provides a forum for members to share knowledge and experience relevant to effectiveness issues.

In 2004 our work focused on bringing together the variety of voices within the GEO community to learn from one another and to work together. As the pages of this report will show, activities in 2004 included convening members to share best practices, better understanding the complexity of the field through research on foundation effectiveness and funder networks, and articulating our values and the values of our members through creating new content and showcasing the work of member organizations.

As we continue to work to reform the field of philanthropy, we are proud of and grateful for the leadership exhibited by our member organizations. Working individually, GEO members are influential in their communities and are helping to solve a variety of social problems. Working together, the GEO community can expand philanthropy's impact by advancing effective practices among grantmakers and grantees.

Kathleen P. Enright Executive Director





Janine E. Lee Board Chair Vice President, Community and Philanthropic Initiatives Ewing Marion Kauffman Foundation



# HEARING FROM ONE NOTHER

Grantmakers are drawn to GEO for opportunities to network with other colleagues dedicated to strengthening the sector through effective grantmaking practices. As the GEO community grows, so do the knowledge and resources available to members.

In 2004, we provided members opportunities to hear from one another at gatherings including our national conference and a conference on knowledge management in philanthropy, and through the GEO e-mail list and Web site. In addition, GEO gathered feedback from members through a variety of measures to help improve our own effectiveness.

**Engaging Members.** GEO's success depends on the size and level of engagement of its membership. In 2003, we implemented a formal dues structure for membership, with expanded benefits for paying — premium members. In 2004 we focused on bringing more grantmakers committed to improving effectiveness into the GEO community. As a result of our efforts, our premium member base nearly doubled in 2004, up to 189 organizations (see graph below).

#### 2004 MEMBER GROWTH



**Convening Grantmakers.** GEO hosted its fourth national conference, "Aligning for Results," in Seattle

in March. About 500 grantmakers attended the conference to receive cutting-edge content and network with colleagues. Plenary speakers included Paul Brainerd of the Brainerd Foundation, Social Venture Partners and Aldus Corporation; Katherine Fulton of Global Business Network and Monitor Institute; and William P. Ryan from Hauser Center for Nonprofits at Harvard University. According to



the conference evaluation, 91 percent of attendees said the conference made them feel like part of a community of practice that supports organizational effectiveness work.

GEO also hosted its first conference on knowledge management in philanthropy in March in Seattle. The conference, "Leveraging What You Know: Knowledge Management Strategies for Funders," was convened in partnership with The Communications Network, the Consortium of Foundation Libraries and Technology Affinity Group. More than 100 grantmakers attended the conference to discuss ways to effectively capture and share knowledge to improve grantmaker performance. The conference was a great success; according to a postconference evaluation, 100 percent of respondents said the conference increased their understanding of issues related to knowledge management.

In July, about 50 grantmakers convened in San Francisco to attend an evaluation case study teaching, "Evaluation of the Fighting Back Initiative," which examined lessons learned from an evaluation at the Robert Wood Johnson Foundation. The workshop was held in partnership with Northern California Grantmakers.

#### CONFERENCE COMMITTEES

GEO is grateful for the contributions of committee members who led conference planning efforts in 2004.

#### 2004 National Conference Planning Committee

Barbara D. Kibbe, Skoll Foundation (chair)
Jim Abernathy, Environmental Support Center
Lucille DiDomenico, Conference of Southwest Foundations
Deborah Fugenschuh, Donors Forum of Wisconsin
Susan Herr, Community Foundations of America
Kym Mulhern, Nokomis Foundation
Edward Pauly, The Wallace Foundation
Jane Roxbury, Forum of Regional Associations of Grantmakers

Tim Walter, Association of Small Foundations

#### Seattle Host Committee

Peter Berliner, Paul G. Allen Foundations (co-chair) Jane Meseck, Microsoft Corporation (co-chair) Tom David, formerly of Marguerite Casey Foundation Erin Hemmings, Social Venture Partners Seattle Aaron Jacobs, Social Venture Partners Seattle Marie Kurose, Paul G. Allen Foundations David Landers, Philanthropy Northwest Valisa Smith, Bill and Melinda Gates Foundation Huong Vu, Paul G. Allen Foundations

#### 2004 Knowledge Management Conference Planning Committee

Gale Berkowitz, David and Lucile Packard Foundation
Ann Christen, formerly of Charles and Helen Schwab Foundation
Suzanne Cole, Consortium of Foundation Libraries
Roberto Cremonini, Barr Foundation
Sidney Hargro, The Columbus Foundation
Tom Kern, The Annie E. Casey Foundation
Amber Khan, The Communications Network
Kristin Lindsey, Intersector Consulting (formerly of the Donors Forum of Chicago)
Lisa Pool, Technology Affinity Group When GEO members can't get together in person, they can use the e-mail list and tools on the our Web site to share knowledge and resources. GEO's Web site, www.geofunders.org, contains thousands of resources for grantmakers interested in effectiveness issues (see below). In 2004, we expanded the features for our premium members to include additional access to content and a content-rating system so members can share their reactions to resources.

**Gathering Member Feedback.** GEO's programs and services are designed with the input and preferences of our members in mind. In our organizational evaluation plan, we gather data from a variety of measures to assess our own effectiveness. We share this data with the board and interested colleagues through monthly dashboards and evaluation reports. In 2004 we also conducted a survey of members to assess satisfaction with GEO programs.

#### MOST REQUESTED CONTENT FROM WEB SITE IN 2004

GEO's monthly dashboards track a variety of measures on GEO programs. The following graph shows members' interest in GEO content, based on downloads from our Web site.

Attitudes and Practices Concerning Effective Philanthropy Executive Summary (Urban Institute)

410

Tool for Assessing Startup Nonprofits
349

2004 National Conference Program
342

Leveraging What You Know: Knowledge Management Report

263

Aligning for Results: National Conference Report
252

## SEEING THE OMPLEXITY OF THE FIELD



To best understand effective grantmaking practices, GEO must comprehend and take into account the diversity and complexity of the philanthropic sector. GEO partnered on research to gain a deeper understanding of the various forms, methods and motivations existing in the diverse field of philanthropy.

#### Distinguishing Attitudes Concerning Effective Philanthropy

GEO partnered with The Urban Institute to conduct a national assessment of philanthropic practice and effectiveness. The study, which was funded by the David and Lucile Packard Foundation, included a national survey of foundations, interviews with foundation staff leaders and case studies. Among the findings was that grantmakers' attitudes toward effectiveness are not always aligned with their practices. For example, most survey respondents said their grantee relations were good or excellent, but among those who said that they were excellent, only 29 percent had solicited grantee feedback. The study also found that attitudes and practices relating to effective philanthropy vary greatly by foundation size and type (see graph on page 8). Full results are available on www.geofunders.org.

## Mapping the Field of Funder Networks

GEO received funding from the David and Lucile Packard Foundation to conduct research to map the landscape of funder networks in philanthropy. GEO partnered with the Council on Foundations, the Forum of Regional Associations of Grantmakers and the Funders' Network for Smart Growth and Livable Communities. The research consisted of a survey of 325 funder networks, including affinity groups, regional associations, collaborative funds and less formal networks. Products of the research include a series of reports with survey findings and case examples from a variety of funder networks and a searchable online database of more than 300 funder networks identified so far. All these resources are available on www.geofunders.org.

Funder Networks Research Advisory Group

GEO's funder networks research was conducted with guidance from the following colleagues:

- Elan Garonzik, Charles Stewart Mott Foundation
- Valerie Lies, Donors Forum of Chicago
- Steve Parsons, Council on Foundations
- Jane Roxbury, Forum of Regional Associations of Grantmakers
- Ben Starrett, the Funders'
   Network for Smart Growth and
   Livable Communities

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## ACTIVITIES "VERY IMPORTANT TO ACHIEVING EFFECTIVENESS," BY FOUNDATION TYPE

One of the main findings of The Urban Institute's "Attitudes and Practices Concerning Effective Philanthropy" study was that views of effective philanthropy vary according to foundation type. The graph at right illustrates how foundation types differ in their attitudes about what is important to achieving foundation effectiveness.







Although the field is complex, and grantmakers adopt a variety of practices in their work, GEO members share many common values; we are bound together by a desire to maximize the impact of our interactions with grantees. In 2004, GEO spent time reflecting on the values of the organization, its members and the field.

#### Articulating Organizational Values

In pursuit of our goal to model effective practices, GEO undertook a few initiatives aimed at strengthening our own infrastructure. Working with an outside consultant, we undertook a communications planning process that helped us better articulate our own value. In this work we clarified GEO's position as *defining grantmaker practices that improve* grantee performance. GEO's board of directors articulated its own values for leading the organization through work with a governance consultant. In efforts to improve our financial sustainability, we articulated our priorities to help us balance mission and money, assessed current and potential revenue streams, and developed a screening process to help us assess future earned income opportunities.

#### Showcasing the Values of Members

GEO highlights the values and accomplishments of member organizations and leaders in the field through publications and our three e-newsletters, IMPACT, RE-SULTS and KNOWLEDGE. In 2004, GEO published

- *Aligning for Results,* a report on the proceedings of the 2004 national conference;
- Leveraging What You Know: Knowledge Management Strategies for Funders, a report on the state of knowledge management in philanthropy informed by the proceedings of the 2004 knowledge management conference; and
- The Due Diligence Tool: For Use in Pre-Grant Assessment, written by La Piana Associates.









#### Representing values to the field.

We often reach outside our membership community to advocate for grantmaking practices that could improve grantee performance in the broader field of philanthropy through press appearances and speaking engagements at philanthropic conferences. In 2004, GEO's work was featured in 38 press appearances in a variety of publications, including *Stanford Social Innovation Review* and *The Chronicle of Philanthropy*. Additionally, GEO staff reached hundreds of grantmakers through speaking engagements at a variety of conferences and meetings, including the Council on Foundations annual meeting, the Forum of Regional Associations of Grantmakers national conference and a capacitybuilding seminar hosted by the Donors Forum of South Florida.

GEO's board of directors endorsed a set of guidelines for the funding of nonprofit organizations, created by a committee of grantmakers and nonprofit leaders chaired by Paul Brest of the William and Flora Hewlett Foundation. The guidelines, which are posted on GEO's Web site, identify a range of ways in which grantmakers can contribute to the health and vitality of the organizations they support, such as providing general operating support and multiyear grants.



#### **GEO** Members Speak Out

'It is vital that people at the highest levels of grantmaking organizations acknowledge the value of information sharing. If they don't openly support and nurture knowledge markets, then knowledge management initiatives are bound to fail."

 Michelle Butler, manager of reference services, David and Lucile Packard Foundation, at the 2004 knowledge management conference

"We all want to maximize our performance as grantmakers and improve our relations with grantees. However, there are still some of us who behave as if money confers wisdom, and as if we have the golden rules."

 Janine E. Lee, vice president, community and philanthropic initiatives, Ewing Marion Kauffman Foundation and GEO board chair, at the 2004 national conference



#### Looking ahead, GEO's work will continue to advance our vision.

**Membership Vision:** As a funder network working to reform philanthropy, GEO will model effective practice and attract an active and enduring membership committed to continual improvement.

Vision for Grantmaking Organizations: GEO will encourage and assist grantmakers as they adopt and maintain practices that increase their organizational effectiveness and enhance their ability to achieve their goals and mission.

Vision for Philanthropy as a System: GEO will be a leader in moving the field of philanthropy toward greater strategic cooperation among grantmaking organizations and a more deliberate system of funder networks and collaboratives to achieve the greatest social good. Our priorities for 2005 include enhancing the quality and offerings of our membership program, convening a second conference on knowledge management in philanthropy, and conducting research to better define grantmaker practices that improve grantee performance.

As we make progress to advance our vision, we will continue to rely on the many voices that comprise the GEO community. We are proud of the accomplishments this field has made so far, and we are excited by the possibilities that lie ahead.



#### **Financial Sponsors**

The following organizations were financial sponsors in 2004.

\$50,000 or More

David and Lucile Packard Foundation Evelyn and Walter Haas Jr. Fund Ewing Marion Kauffman Foundation Ford Foundation The UPS Foundation W.K. Kellogg Foundation

\$20,000 to \$49,999
Charles and Helen Schwab Foundation
Edna McConnell Clark Foundation
The Eugene and Agnes E. Meyer Foundation
Fannie Mae Foundation
Microsoft Corp.
The Wallace Foundation

Up to \$19,999 The Annie E. Casey Foundation Barr Foundation Bill and Melinda Gates Foundation Consortium of Foundation Libraries Denali Commission Edyth Bush Charitable Foundation Hawai'i Community Foundation The James Irvine Foundation John S. and James L. Knight Foundation Marguerite Casey Foundation Marion I. and Henry J. Knott Foundation Medina Foundation Nokomis Foundation Paul G. Allen Foundations S.D. Bechtel Jr. Foundation Social Venture Partners Seattle Wilburforce Foundation

#### **2004 Premium Members**

The following organizations made membership contributions in 2004.

Agua Fund Inc. Alaska Conservation Foundation Albert A. List Foundation Amherst H. Wilder Foundation The Annie E. Casey Foundation Arthur M. Blank Family Foundation The Association of Baltimore Area Grantmakers Association of Small Foundations **Ball Foundation** Barr Foundation Bill and Melinda Gates Foundation Blue Ridge Foundation New York Bruner Foundation The California Endowment The California Wellness Foundation Carnegie Corporation of New York Charles and Helen Schwab Foundation Charles and Lynn Schusterman Family Foundation Charles Stewart Mott Foundation The Chasdrew Fund The Cleveland Foundation Colorado Foundation for Families and Children Colorado Trust The Columbus Foundation Common Good Ventures Community Foundation for Greater Atlanta Community Foundation for Monterey County Community Foundation of Collier County Community Foundation of Greater Birmingham Community Foundation of Santa Cruz County

Community Foundation Serving Richmond and Central Virginia Community Foundations of America Community Foundation Sonoma County Community Memorial Foundation Community Technology Foundation of California Community Toolbox for Children's Environmental Health Connecticut Health Foundation Daniels Fund David and Lucile Packard Foundation Deaconess Community Foundation **Deaconess** Foundation Delaware Valley Grantmakers Donors Forum of Chicago Doris Duke Charitable Foundation The Dresher Foundation Inc. The Duke Endowment The Dyson Foundation Edna McConnell Clark Foundation Edyth Bush Charitable Foundation Endowment for Health Enterprise Foundation Environmental Support Center The Eugene and Agnes E. Meyer Foundation Evelyn and Walter Haas, Jr. Fund Ewing Marion Kauffman Foundation Fannie Mae Foundation Fetzer Institute First Alaskans Institute Foellinger Foundation Inc. The Forbes Funds Ford Foundation The Foundation Incubator Fund for Nonviolence The George Gund Foundation Girl's Best Friend Foundation The Global Fund for Women Gordon and Betty Moore Foundation Grameen Foundation USA

Grand Victoria Foundation Grantmakers of Oregon and Southwest Washington Greater Worcester Community Foundation Greenlee Family Foundation Harbinger Partners Hartford Foundation for Public Giving Hawai'i Community Foundation Health Foundation of South Florida The HealthCare Foundation of Orange County Heinz Endowments Hogg Foundation for Mental Health Icicle Fund Impact Capital The INNW Fund Institute of Mental Hygiene International Center on Collaboration Inc. Irene E. and George A. Davis Foundation Jacob and Hilda Blaustein Foundation The James Irvine Foundation John S. and James L. Knight Foundation JVA Consulting LLC The J.W. McConnell Family Foundation Kansas Health Foundation Kronkosky Charitable Foundation The Laidlaw Foundation Laird Norton Endowment Foundation The Leighty Foundation Lucile Packard Foundation for Children's Health Lumina Foundation for Education Lumpkin Family Foundation Maine Community Foundation Maine Health Access Foundation Marguerite Casey Foundation Marion I. and Henry J. Knott Foundation Mary Black Foundation Mary Reynolds Babcock Foundation Massachusetts Cultural Council Massachusetts Service Alliance

Mathile Family Foundation McKnight Foundation Medina Foundation Metropolitan Association for Philanthropy Meyer Memorial Trust Milton A. and Charlotte R. Kramer Charitable Foundation Ms. Foundation for Women Muttart Foundation National Arts Strategies Nellie Mae Education Foundation New Hampshire Charitable Foundation New Morning Foundation New Profit Inc. Nokomis Foundation Nonprofit Finance Fund Nonprofit Management Fund Northwest Area Foundation OMG Center for Collaborative Learning The Ontario Trillium Foundation **Open Society Institute** Partnership for Excellence in Jewish Education Peninsula Community Foundation Philadelphia Cultural Management Initiative Philanthropy Northwest Picerne Family Foundation Power of Attorney The Prudential Foundation Quantum Foundation Quixote Foundation The Rapides Foundation Rappahannock United Way Inc. Rappaport Family Foundation REDF Richard and Susan Smith Family Foundation The Richard Ivey Foundation The Richard M. Fairbanks Foundation Robert Wood Johnson Foundation Robin Hood Foundation **Robins** Foundation **Rockefeller Brothers Fund** The Rockwood Fund

Rose Community Foundation Saint Luke's Foundation of Cleveland, Ohio San Francisco Foundation S.D. Bechtel Jr. Foundation S.H. Cowell Foundation Sierra Health Foundation Sisters of Mercy The Skillman Foundation Skoll Foundation Sobrato Foundation Social Venture Partners International Social Venture Partners Seattle The Sudbury Foundation Sunflower Foundation Surdna Foundation Inc. Team-Up for Youth Third Sector New England Three Guineas Fund **Tides** Foundation Twin City Education Foundation **UN** Foundation United Methodist Health Ministry Fund United Way Greater Toronto United Way Winnipeg Unity Foundation The UPS Foundation Vermont Community Foundation Vision Vashon Wachovia Regional Foundation The Wallace Foundation Wardle Family Foundation The Warner Foundation Wilburforce Foundation William and Jane Schloss Family Foundation William Caspar Graustein Memorial Fund William Penn Foundation Williamsburg Community Health Foundation W.K. Kellogg Foundation The Women's Foundation Woods Charitable Fund Woods Fund of Chicago Zellerbach Family Foundation



#### STATEMENTS OF FINANCIAL POSITION

December 31, 2004, and 2003

Assets	2004	2003
Cash and cash equivalents	\$790, 316	\$661, 099
Contributions receivable	92,000	351,950
Membership dues receivable	-	37,000
Prepaid expenses <sup>1</sup>	184,707	7,162
Deposits	4,775	31,275
Other assets	693	-
Property and equipment, net	22,306	15,442
Total assets	\$1,094,797	\$1,103,928
Liabilities and Net Assets		
Liabilities		
Accounts payable and accrued expenses	\$9,887	\$58,727
Accrued leave	10,040	8,596
Deferred membership dues	24,500	47,550
Deferred conference registration		16,044
Total liabilities	\$44,427	\$130,917
Net assets		
Unrestricted		
Undesignated	\$251,858	\$322,178
Board designated reserve	250,000	150,000
Total unrestricted	501,858	472,178
Temporarily restricted <sup>2</sup>	<u>548,512</u>	<u>500,833</u>
Total net assets	1,050,370	973,011
Total liabilities and net assets	\$1,094,797	\$1,103,928

#### STATEMENTS OF ACTIVITIES

For the years ended December 31, 2004, and December 31, 2003

Revenue and Support	2004	2003
Grants and contributions	\$614,797	\$516,000
Membership fees	363,600	223,200
Conference registrations	209,202	-
Conference sponsorship	66,000	75,000
Contributed services	22,075	170,700
Investment income	6,503	-
Other income	1,021	15,937
Total revenue and support	\$1,283,198	\$1,000,837
Expenses		
Program and membership services	\$1,004,878	\$594,974
Management and general	172,550	280,402
Fundraising	<u>28,411</u>	<u>28,035</u>
Total expenses	<u>1,205,839</u>	<u>903,411</u>
Changes in net assets	77,359	97,426
Net assets, beginning of year	973,011	875,585
Net assets, end of year	\$1,050,370	\$973,011

1. GEO prepaid vendors for work in 2005 on a leadership development project.

2. Includes temporarily restricted assets for program and operating support for 2005.

# CARD OF DIRECTORS

As of December 31, 2004

Janine E. Lee (Chair) Vice President, Community and Philanthropic Initiatives Ewing Marion Kauffman Foundation

**Edward Pauly** (Vice Chair) Director of Evaluation The Wallace Foundation

**Paul Shoemaker** (Treasurer) Executive Director Social Venture Partners

Annemarie Riemer (Governance Committee Chair) Director, Nonprofit Support Program Hartford Foundation for Public Giving

Jim Abernathy Executive Director Environmental Support Center

John Bare Vice President for Strategic Planning and Evaluation The Arthur M. Blank Family Foundation

#### Imani Constance Burnett

Vice President Southeastern Council of Foundations

#### David Hunter

Director of Evaluation and Knowledge Development Edna McConnell Clark Foundation

#### Barbara Kibbe

Vice President for Program and Effectiveness Skoll Foundation

#### **Ricardo Millett**

President and CEO Woods Fund of Chicago

Thomas K. Reis Program Director W.K. Kellogg Foundation

Mary Walachy Executive Director Irene E. and George A. Davis Foundation

#### **Gayle Williams**

Executive Director Mary Reynolds Babcock Foundation



Lori Bartczak Program Manager

Tamar Cloyd Development Specialist

Rahman Culver Communications Specialist

Kathleen P. Enright Executive Director

J McCray Operations Manager

Idalia Ramos Program Specialist

Jason Twiss Operations Assistant



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