Growing Strong

2001 Annual Report

Grantmakers for Effective Organizations

Message

From GEO's Board Chair and Executive Director

In these trying times, the philanthropic community has pulled together and responded with the speed and compassion the situation demanded. We are reminded that, now more than ever, growing strong, capable nonprofit organizations is imperative.

Grantmakers for Effective Organizations' (GEO's) mission is simple, yet powerful — to advance organizational effectiveness practices in and by the philanthropic community.

Understanding that in order to reach great heights, we must first plant strong roots, GEO purposely focused on increasing its capacity in 2001. Appointing its first executive director and launching a successful financial sponsorship program are two tangible expressions of this commitment.

With a solid strategic plan in place, we continue to look for ways that GEO can add the most value to our members and to the field. At this pivotal time in the organization's history, we are making some strategic decisions about which things — among many competing priorities — to tackle first. Our program activities in 2001 and our priorities for 2002 fall into two primary areas:

- *Creating knowledge*, so that we can better understand and share what works; and
- Nurturing community, because GEO's greatest assets are the dedicated people who champion nonprofit effectiveness.

As GEO enters this new phase of development, we know with certainty that we cannot succeed alone — we are committed to building collaborative relationships with organizations that share our values and our dedication to effectiveness.

Some of our most respected partners are also financial investors. GEO's growing network and impact are only possible because of the funders who graciously contribute both intellectually and financially. Thank you for sharing your strength with us.

As we reflect on what we achieved in 2001, we do so with our minds focused on the future. We invite you to join us as we discover what is possible.

MaryAnn Holohean (at top) GEO Board Chair and Program Director, Nonprofit Sector Advancement Fund Eugene and Agnes E. Meyer Foundation

Kathleen P. Enright Executive Director Grantmakers for Effective Organizations





Seeds of *Knowledge*

GEO is committed to advancing the discourse on effectiveness, but sharing our knowledge with others first requires deliberate research and investigation.

Creating a Shared Language

As the field of organizational effectiveness evolves, one of GEO's early challenges has been to create shared language to describe this work.

In this effort, we created a working definition of organizational effectiveness: The ability of an organization to fulfill its mission through a blend of sound management, strong governance and a persistent rededication to achieving results. We are committed to testing this definition to deepen our understanding of what makes organizations successful. Creating shared language is an ongoing and collaborative process.

In 2001, we developed an initial taxonomy for organizing and categorizing literature on nonprofit and foundation organizational effectiveness. This was the first step in our efforts to create a clearinghouse of case studies, research, articles and other learnings that will be accessible through GEO's website at www.geofunders.org. Building on this taxonomy, in 2002 we are generating baseline data on the organizational effectiveness grantmaking that defines the field.

Shining the Mirror on Ourselves

GEO is participating in several research projects that will expand the knowledge available on organizational effectiveness and capacity building. The GEO Research and Development Task Group is working in collaboration with the Urban Institute on the first ever national assessment of philanthropic practice and effectiveness.

This study, which will consist of national surveys and targeted focus groups and interviews, will provide a comprehensive portrait of current attitudes and practices among foundation staff and leaders concerning effective philanthropy. The study's primary objectives are to:

 Identify how foundation staff and leaders assess and

"GEO represents the best integration and synthesis of program evaluation and management tools for foundations and nonprofits. The organization brings together funders, practitioners, and other professionals from across the spectrum of the Third Sector to find ways to help nonprofits improve management practices and achieve more consistent desired program results."

> **Ricardo Millet** President Woods Fund of Chicago

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use many practices considered to yield greater effectiveness in philanthropy.

 Uncover new practices that may be of value to the field.

Regular updates on this research will be posted on www.geofunders.org. The full results of the study, which began in December 2001, will be made widely available in early 2003.

Moving Toward Ordinary Excellence

Several GEO members are funding a project to advance the effort to improve performance by exploring the prevailing definitions and approaches to organizational effectiveness. Led by Paul C. Light of The Brookings Institution working with a team of researchers, the project's ultimate goal is to help grantmakers and nonprofits identify interventions that might produce sustainable improvements in performance, which Light calls "ordinary excellence."

The team is exploring two primary questions:

- What is organizational effectiveness?
- Where are the leverage points where modest investments of time, energy, and funding might trigger improved performance? And how are those leverage points arrayed at various stages of the organizational life cycle?

Light identifies four places in organizational life to look for sources of ordinary excellence:

 The environment in which a nonprofit operates,

- Its internal organizational structure,
- Its leadership, and
- The management systems that link environment, structure, and leadership together: finance, human resources, learning, and governance.

The study's initial findings will be released at the GEO National Conference in March 2002, where Paul Light will deliver a keynote address.

The following GEO member organizations are providing financial support for the Nonprofit Effectiveness Project.

- David and Lucile Packard Foundation
- Eugene and Agnes E. Meyer Foundation
- Ewing Marion Kauffman Foundation
- The Fieldstone Foundation
- Irene E. and George A. Davis Foundation
- The James Irvine Foundation
- W.K. Kellogg Foundation

Nurturing *Community*

As with most things that are worth doing, GEO's vision cannot be accomplished alone. It requires input and involvement from GEO members and others doing good work to help grantmakers and nonprofits grow strong.

Our Network

The year 2001 showed strong growth in the number of individuals and organizations interested in effectiveness and involved in the GEO network. As of December 31, 2001, 291 grantmaking organizations and 434 foundation staff were members of GEO. This represents a 62 percent increase in membership in one year.

GEO members have access to a compilation of resources that other members have found helpful in their work, a full

listing of foundation colleagues engaged in organizational effectiveness grantmaking, and a peer-topeer network using the GEO listserv.

GEO members are actively engaged in building a community of practice among funders doing this work. GEO's Constituency Building Task Group, provides leadership in this effort by building relationships with other networks and associations.

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"The issue of organizational effectiveness can be difficult to communicate to others not enarossed in this work. GEO enables me to share stories and lessons with grantmakers from across the country doing similar work in another context."

> **Shelley Davis** Program Officer The Joyce Foundation

Membership Growth Chart

"Many Donors Forum members understand the need to go beyond grantmaking and are actively helping the organizations that they support to become the most effective they can be. We look to GEO for the resources, links, and expertise to help our members develop into effective participants in nonprofit capacity-building."

> Jo Anne Chester Bander President Donors Forum of South Florida

> > (II)

In the Field

To increase awareness of how funders are involved in capacity building, GEO members are presenting workshops and serving as plenary speakers at a variety of meetings. Some examples from 2001 include the National Council of Nonprofit Associations, Minnesota Council on Foundations, the Alliance for Nonprofit Management, the Oregon Regional Association of Grantmakers and the Council on Foundations.

National Conference

GEO's biannual conference, March 6-8, 2002 in Washington, DC, is cosponsored by **Grantmakers Evaluation** Network and the Forum of **Regional Associations of** Grantmakers. The theme of the conference is *Capacity-Building* for Impact: The Future of Effectiveness for Nonprofits and Foundations. In 2001 we convened a team representing the three organizations and began structuring content and networking activities to maximize the value to attendees.

Website

More content. New resources are continually being added to www.geofunders.org in an effort to provide members and others interested in organizational effectiveness with a single place to go to find the latest information. The expanded calendar section lists conferences where GEO members are presenting. The members-only section includes regular updates on the progress of The Nonprofit Effectiveness Project led by Paul Light and sponsored by GEO.

Better functionality. Now GEO members can register for the conference, access their peers, and update their account information without leaving their desks.

User feedback. Results from a web survey conducted in 2001 have guided our web development efforts. Eighty-six percent of survey respondents rated website functionality as good or excellent; sixty-eight percent rated site content as good or excellent.

More to come. Additional technical and content improve-

ments are under construction. The Website Task Group, which is comprised of GEO members, is engaged in a planning process that will result in major improvements, including a com-

Planting our Roots

plete overhaul of the site.

This past year we focused on growing our internal capacity evidenced by a couple of key milestones:

 Hiring the first full-time executive director of GEO signaling the steering committee's commitment to having a broad impact and marking the organization's entry into a new phase of growth and development.

- Introducing a financial sponsorship policy as a means to broaden GEO's funding base beyond a core group of founding supporters. This strategy has proven successful, with 68 grantmakers contributing to GEO in 2001.
- Resolving to build and maintain a fund balance that is equal to six months of operating expenses. At the end of 2001, GEO achieved this goal by yielding an operating reserve of \$227,890.

Looking Ahead

The thirst for knowledge on effectiveness is great and continues to grow. As GEO expands its internal capacity and programs to meet this need, we are making every effort to combine our strength and resources with others.

GEO is uniquely positioned to impact the effectiveness of philanthropic and nonprofit organizations. Our focus is on adding value where we can, supporting others' efforts when appropriate, and creating a vibrant, dynamic learning community that doesn't advocate a specific approach to organizational effectiveness, but culls the lessons and value from a variety of approaches.

More than \$20,000

David and Lucile Packard Foundation Ewing Marion Kauffman Foundation W.K. Kellogg Foundation

Financial Sponsors

\$10,000 to \$19,999

The California Endowment The Dyson Foundation Elizabeth and Stephen Bechtel, Jr. Foundation Fannie Mae Foundation The James Irvine Foundation William and Flora Hewlett Foundation

\$5,000 to \$9,999

California Wellness Foundation Charles and Helen Schwab Foundation Charles Stewart Mott Foundation Eugene & Agnes E. Meyer Foundation Hawai`i Community Foundation John S. & James L. Knight Foundation Wilburforce Foundation

\$1,000 to \$4,999

Changemakers

Community Foundation for Monterey County (Director's Discretionary Fund) **Community Foundation of Silicon** Valley (President's Fund) **Community Memorial Foundation** Edyth Bush Charitable Foundation Inc. Evelyn & Walter Haas, Jr. Fund The Fieldstone Foundation **Foellinger Foundation** Fundación Merced Gay and Lesbian Fund for Philanthropy George Gund Foundation Hartford Foundation for Public Giving Hasbro Children's Foundation Humboldt Area Foundation The Jacob & Hilda Blaustein Foundation Kansas Health Foundation Kronkosky Charitable Foundation Mary Reynolds Babcock Foundation, Inc.

Morris Goldseker Foundation of Maryland, Inc. National Arts Stabilization, Inc. **Nellie Mae Foundation** Nokomis Foundation Peninsula Community Foundation **Rauch Foundation** The Rockdale Foundation **Rose Foundation** St. Luke's Foundation of Cleveland, Ohio Sierra Health Foundation S.H. Cowell Foundation The Skillman Foundation Sobrato Family Foundation Social Venture Partners **United Airlines** United Methodist Health Ministry Fund Women's Foundation The Zellerbach Family Fund

Up to \$1,000

Alaska Conservation Foundation Albert A. List Foundation, Inc. **Community Foundation of Collier** County (Discretionary Fund) **Community Foundation of Greater** Memphis Donors Forum of South Florida **Fleishhacker Foundation** The Fund for Nonviolence Greater New Orleans Foundation Irene E. and George A. Davis Foundation Marion I. & Henry J. Knott Foundation New Hampshire Charitable Foundation Orange County Community Foundation **Robbins Foundation** Sonoma County Community Foundation (CEO Discretionary Grants Fund) Walter and Duncan Gordon Foundation Woods Charitable Fund, Inc.



Grantmakers for Effective Organizations Steering Committee as of December 2001

Chair

MaryAnn Holohean Program Director, Nonprofit Sector Advancement Fund Eugene and Agnes E. Meyer Foundation

Vice Chair Jim Abernathy Executive Director Environmental Support Center

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Janine Lee Vice President Youth Development Division Ewing Marion Kauffman Foundation

Mike McCoy Senior Program Officer Meadows Foundation

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Eric Sloan Independent Consultant Formerly with the Charles and Helen Schwab Foundation

Rob Stuart Principal Strategic Technology Initiatives Formerly with the Rockefeller Family Fund

Natasha Terk Program Officer, Arts The David and Lucile Packard Foundation

Mary Walachy Executive Director Irene E. and George A. Davis Foundation

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*New Washington, DC headquarters to be announced in April 2002.